

# 2022/23 energy sector data for distributors



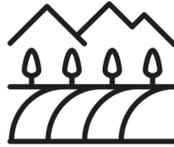
All comparisons are to the Economic Regulation Authority's 2021/22 data.

## ⚡ Electricity



### Extended outages of 12+ hours

Western Power down **46.5%**  
Horizon Power up **154.5%**



### Rural outages 16+ per year

**16** or more outages per year, down **41%**



### Customer complaints

Western Power down **29%**  
Horizon Power down **51%**

## 🔥 Gas



### Extended outages of 12+ hours

**0.04%** of all gas customers



### Customer complaints

ATCO up **8.7%**

## 💡 Streetlighting



### Streetlight faults

Metropolitan down **6.6%**  
Regional down **11.1%**



Economic Regulation Authority

The Economic Regulation Authority is Western Australia's independent economic regulator. We use data from electricity and gas distributors to report annually on issues like outages, streetlight faults and customer service. For more information visit [erawa.com.au/energyreports](http://erawa.com.au/energyreports).

