

# 2022/23 energy retailer data for business customers



All comparisons are to the Economic Regulation Authority's 2021/22 data.

## ⚡ Electricity



Number of customers

**106,176** up **2.24%**



Disconnections

**1,195** disconnected for non-payment



Assistance

**10,718** granted additional time to pay a bill, up **32.8%**

## 🔥 Gas



Number of customers

**9,734** up **3.38%**



Disconnections

**67** disconnected for non-payment



Assistance

**932** granted additional time to pay a bill, down **5.6%**



Economic Regulation Authority

The Economic Regulation Authority is Western Australia's independent economic regulator. We use data from electricity and gas retailers to report annually on issues like disconnections, financial hardship and customer service. For more information visit [erawa.com.au/energyreports](https://erawa.com.au/energyreports).

