

The **asset management review** identified the following deficiencies / recommendations.

Proposed action, responsibility and due dates for completion are provided for the non-compliance and some of the opportunities for improvement in the tables below.

Reference No/Year	Requirements	Process and Policy rating	Performance Rating	Auditor Recommendation	Proposed Action
2/2023	<p><i>Performance standards (availability of service, capacity, continuity, emergency response, etc.) are measured and achieved.</i></p> <p>Section 15 of NiW’s Environment Management Plan outlines the intent to maintain sufficient training of all site personnel, especially the site leadership team, to ensure that all personnel have the awareness, understanding, competence and skills appropriate to their role and responsibilities. NiW employees and contractors are required to be trained to manage the potential significant environmental impacts associated with their role.</p> <p>Speaking with the Leinster site superintendent during site visit, the reviewer ascertained that Site leadership lacked awareness of Site emergency response procedures, although the delegated Site environmental team displayed competency.</p>	B	3	<ul style="list-style-type: none"> • NiW to review and improve the staff training matrix to include mandatory emergency response awareness modules for all site-based staff and contractors. a. Regular training should be provided to all site personnel, including the site Superintendent, to ensure awareness of site emergency procedures and regular participation in the emergency response drills. b. Maintain hardcopy visual documentation on site notice boards to ensure easy access of the Emergency Site Procedure to all site personnel 	<p><i>NiW has reviewed this recommendations and confirms that these are already addressed at Asset and Site level as per Our Requirements document that requires us to manage our Emergency Management / Crisis risks.</i></p> <p><i>Induction and orientation processes covers Emergency and Environmental Awareness aspects.</i></p> <p><i>Material Risks and associated Critical controls manage the overall response</i></p> <p><i>Critical Control Execution (CCE) /Critical Control Verification (CCV) activity confirms controls are working and the annual Control Effectiveness Test (CET) and Risk Evaluation (RE) reviews confirms.</i></p>

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					<p><i>Emergency Response Team (ERT) response plans cater for the detail scenarios and how the ERT respond</i></p> <p><i>Therefore NIW considers these requirements as addressed</i></p> <p><i>Target Date: Completed 5/07/2023</i></p>