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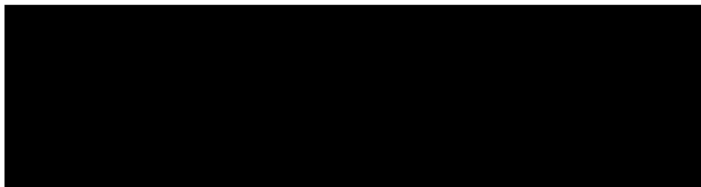
Dear Mr Reid

REVIEW OF DRAFT DECISION ON PROPOSED AMENDMENTS TO THE COMPENDIUM OF GAS CUSTOMER LICENCE OBLIGATIONS

Thank you for the opportunity to provide a submission on the Economic Regulation Authority's (ERA) draft decision on the proposed amendments to the Compendium of Gas Customer Licence Obligations (Compendium).

Synergy supports the proposed amendments to the Compendium and commends the ERA on its easily navigable draft decision paper. The table of proposed changes to the Compendium in Appendix 2 of the draft decision was particularly helpful, and we suggest the same format be used in the forthcoming review of Code of Conduct for the Supply of Electricity to Small Use Customers.

Yours sincerely



**CATHERINE LENNON
REGULATION AND COMPLIANCE ANALYST**